

Woden Valley Gymnastics Club



Terms of Service 2025

General:

- Please keep your children at home when they are unwell - failure to do so puts other Gymnasts and Coaches at risk.
- Only Gymnasts participating in their class and Coaches are permitted onto the gym floor. The exceptions are:
 - caregivers of KinderGymmers accompanying their young children;
 - an Enable (program for an individual with additional needs) parent/guardian if their gymnast needs them;
 - or if a Coach/Supervisor invites a parent/guardian onto the floor.
- Where possible, inform any absences via your iClass Pro app as ahead of time as possible to allow others to access the space for their own makeup lessons.
- Inform the Floor Supervisor, or Coach, of any injuries which may affect the Gymnast's ability to fully participate prior to the child's class starting.
- Encourage your child to enjoy their classes. Emphasis should always be placed on the benefits of participation and the satisfaction gained from personal achievement.
- Be aware that all Gymnasts progress at different rates and always respect the knowledge of our Coaches regarding your child's progress.
- Please keep jewellery, watches, and any other valuable or sentimental items (such as croc jibbitz) at home as these items regularly go missing. WVGC cannot be responsible for the loss of these personal items.
- Always respect the rights of, and remain courteous to, ALL persons in our Club regardless of their age, sex or gender identity, ability or disability, cultural background, or religion. Please see our Member Protection Policy for more details.

Pick up/ drop off:

- Be punctual to arrive for classes and to collect children at the end of class.
- Always come up to the building entrance to collect children to help them navigate the busy carpark safely.
- Text (not call) the gym floor phone if running late (0413 118 908). We will always supervise children until they are collected by their caregiver.
- The loading bay is for pick up and drop off only. Cars must not be left parked there for more than a few minutes.
- Children should not be dropped off early and left unattended, the Club cannot be responsible for children until their class start time.
- Inform the Floor Supervisor or Coach if your child will be leaving the venue with someone other than their immediate guardian.

Bathroom and Changeroom Access at WVGC.

Woden Valley Gymnastics Club has 3 main bathroom/changing areas:

- Female bathroom and changeroom
- Male bathroom and changeroom
- Gender neutral/disabled access bathroom (located to the left, before entering the male bathroom).

WVGC abides by ACT Government laws in relation to inclusive practices, including bathroom/changeroom access.

At WVGC we adopt inclusive practices and welcome all members and guests to access the bathroom that they feel comfortable using for the gender they identify as.

A parent/guardian/carer has the right to assist their child or an adult person with a disability who requires assistance, to change/use the toilet as needed. We do ask that if the parent/guardian/carer who is providing assistance identifies as the opposite gender to the person being assisted, that they access the gender neutral bathroom that is available or the that aligns with the parent/guardian/carers gender identity.



Women's Artistic
Gymnastics



Men's Artistic
Gymnastics



Gymnastics
for All



Acrobatic
Gymnastics

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CCTV Policy

Woden Valley Gymnastics has CCTV cameras in public areas inside and outside of our facility.

The purpose of these cameras is to ensure the ongoing safety and security of our members.

- Cameras are installed at the front of the building, the foyer, administration/coach offices, the gym floor, and back storeroom.
- Our toilets do not have cameras installed, however there is surveillance of who enters and exits the toilets.
- Official signage is installed at the entry points of the building to notify members of their presence.
- All footage is overwritten every 2-4 weeks depending on storage limits (we do not keep an archive of footage).
- There are no screens or monitors accessible for any staff or Club Members to view.
- Senior Managers are the only staff that have access to the footage - the General Manager, GymSports Director & Administration Manager.
- Footage will only be reviewed if there is a complaint regarding conduct of Club member/s, an integrity complaint made against a staff member, or if ACT Police request footage as part of an investigation.

Accounts:

- Having access to the iClass Pro app and being able to log in and manage your account is a condition of enrollment at Woden Valley Gymnastics Club.
- Having valid payment information on file in your iClass Pro account is also a condition of enrolment at Woden Valley Gymnastics Club.
- Payment is made upfront on a monthly basis. Charges are generated for the upcoming month on the 1st of the month, and automatic payments are processed on the 5th of the month.
- We ask for upfront communication in the event that you cannot meet your financial commitment with us. If you are experiencing financial difficulty, please reach out and we will work together to find a solution. Accounts in arrears without reciprocal communication between the Club Member and Club Administration are in breach of our Terms of Service and your child's place in a class may be reviewed and their membership cancelled.
- Recreational gymnasts (KinderGym, ACRO for Fun, FreeG and GfA Minis, Juniors & Seniors) receive two make-up classes per term. These are booked via your iClass Pro app. These are offered as a courtesy, are only valid for the current term, and cannot be transferred.
- All bookings are a commitment to attend until the end of each term. Payments are processed monthly, however, bookings are on a term-basis.
- Enable and Groove & Move gymnasts must inform us of their absence via email a minimum of 24 hours prior to their class to be eligible for a credit to be applied to their account.
- Credits can only be issued for medical leave with appropriate supporting documentation from a medical professional.

****Any enrollment in our Club implies that the individual, and their guardian/s (if applicable) agree to abide by our Terms of Service.****



Women's Artistic
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Men's Artistic
Gymnastics



LAUNCHPAD



TIME TO MOVE



Gymnastics
for All



Acrobatic
Gymnastics